

Centre of England RDA Group

Parent/Carer Behaviour Code

At CofE RDA we want everybody to enjoy their activities in a safe, friendly, and inclusive environment. It is everyone's responsibility to make our Group a safe and welcoming place for all.

When I am supporting a child at CofE RDA I agree to:

- Arrive on time, letting organisers know if I/we cannot attend or are running late
- Supervise children whenever they are not supervised by coaches.
- Remain in the viewing gallery or spectator area during activities unless requested to do otherwise
- Support my rider by providing up to date PEN portraits and inform the coach of any changes.
- Support my rider in following group and site rules including the Participant Behaviour Code.
- Be friendly and speak kindly, respectfully, and politely to and of others.
- Respect the boundaries and privacy of others.
- Offer help when I can and respond to requests for help wherever possible.
- Let the coach do the coaching.
- Remember that riding and learning should be fun and unpressured.
- Celebrate and encourage effort, teamwork, and successes, be positive about mistakes.
- Leave the premises as I find it, including viewing areas, toilet areas and car park
- Speak to the coach or Safeguarding Officer if any queries or concerns arise from a session.

At CofE we ask that nobody:

- Engages in, or tolerates, offensive, insulting, discriminatory or abusive language or behaviour.
- Engages in or tolerates bullying or harassment (unfriendly, aggressive, threatening, undermining or unkind behaviours) in person or online. Pursue any form of unwanted contact
- Uses sexually suggestive language or behaviours or allows these behaviours to go unchallenged or unreported.
- Takes photos of any coach, volunteer, or participant without their direct permission, or in the case of a child the direct permission of their parent or carer.
- Publishes, on social media or otherwise, photos of any coach, volunteer, or participant without their direct permission, or in the case of a child, the direct permission of their parent or carer.
- Smokes, consumes alcohol or illegal substances on the premises, or arrives under the influence of alcohol or illegal substances.
- Knowingly breaks group policies or procedures.
- Speaks unkindly, untruthfully, or unprofessionally about others.
- Abuses their position of trust with children.

In the event of a breach or breaches of this agreement Centre of England RDA Group may:

- Verbally remind the individual of behaviours which fit with group values, check their understanding, and model positive alternative behaviours to aid learning.
- Verbally issue a warning.
- Issue a formal written warning.
- Require an individual to leave the session or premises.
- Request a meeting with the individual concerned.
- Temporarily suspend participation in sessions.